

### Dialogue Discourse-Aware Graph Model and Data Augmentation for Meeting Summarization

Xiachong Feng, Xiaocheng Feng, Bing Qin, Xinwei Geng

Research Center for Social Computing and Information Retrieval Harbin Institute of Technology

# **Meeting Summarization**



- Distill the most important information from a meeting (content selection) •
  - General abstract, decisions, actions, problems, task ..... •
- Convert them into a short textual passage (surface realization) •



#### **Parts of the Meeting**

- A: What if we have a battery charger?
- $\mathcal{B}$ : You can have neat design for it.  $\mathcal{C}$ : It would increase the cost.
- C: We have to change the end cost.

#### Summary

 $\mathcal{A}$  asked whether to include a battery charger.  $\mathcal{B}$ answered his question. However, C disagrees with Asince it would increase the final cost.

## Background



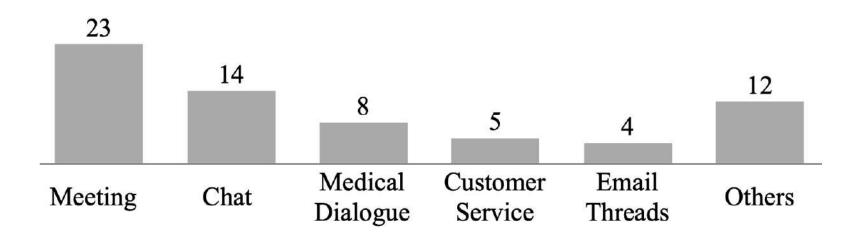


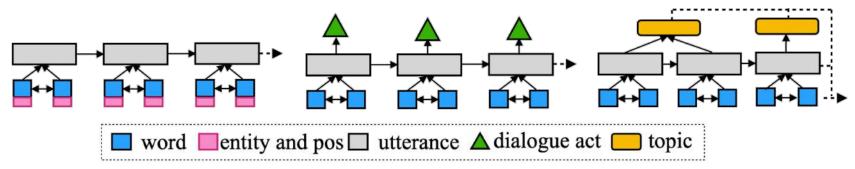
Figure 1: The number of dialogue summarization papers published over the past 5 years for each domain.

## Problems



### • Sequential text modeling is inadequate.

• hinder the exploration of inherently rich interactive relations between utterances.



#### • Lack of sufficient training data.

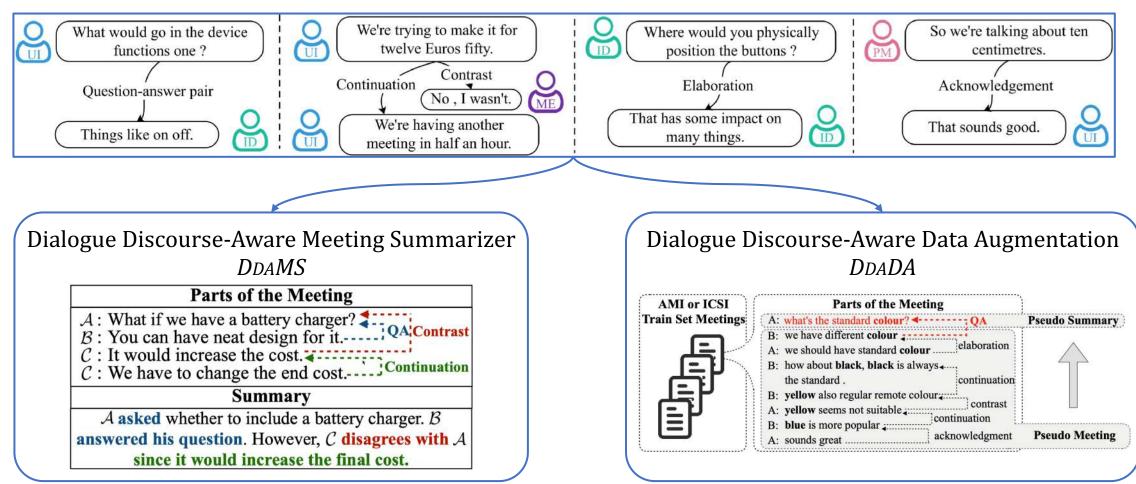
• hinders the ability of data-hungry neural models.

Dataset	Domain	Train	Valid	Test
CNNDM	News	287227	13368	11490
AMI	Meeting	97	20	20
ICSI	Meeting	53	25	6





### **Dialogue Discourse**

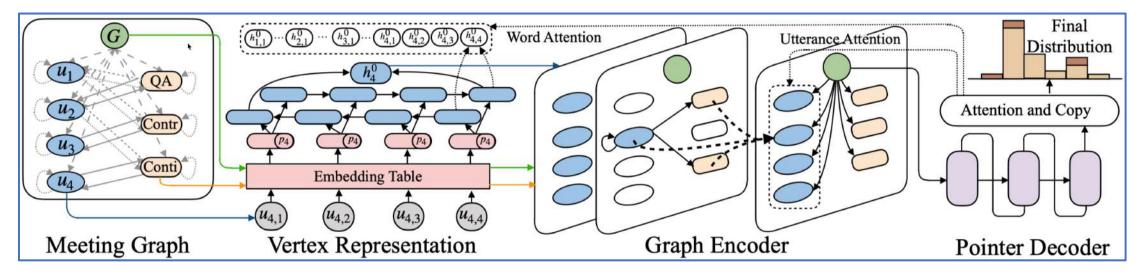


## Dialogue Discourse-Aware Meeting Summarizer



Gives each type of vertex an initial representation

Generate the summary



**Meeting graph construction** 

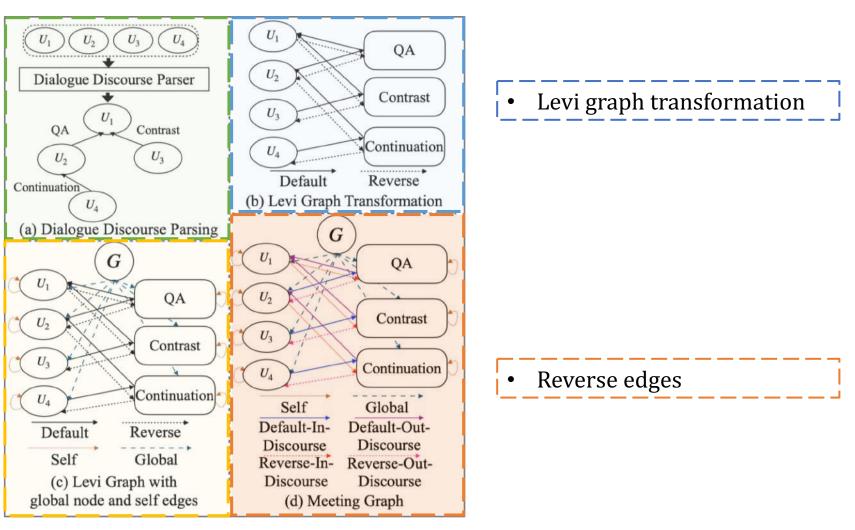
Performs convolutional computation over the meeting graph

# **Meeting Graph Construction**



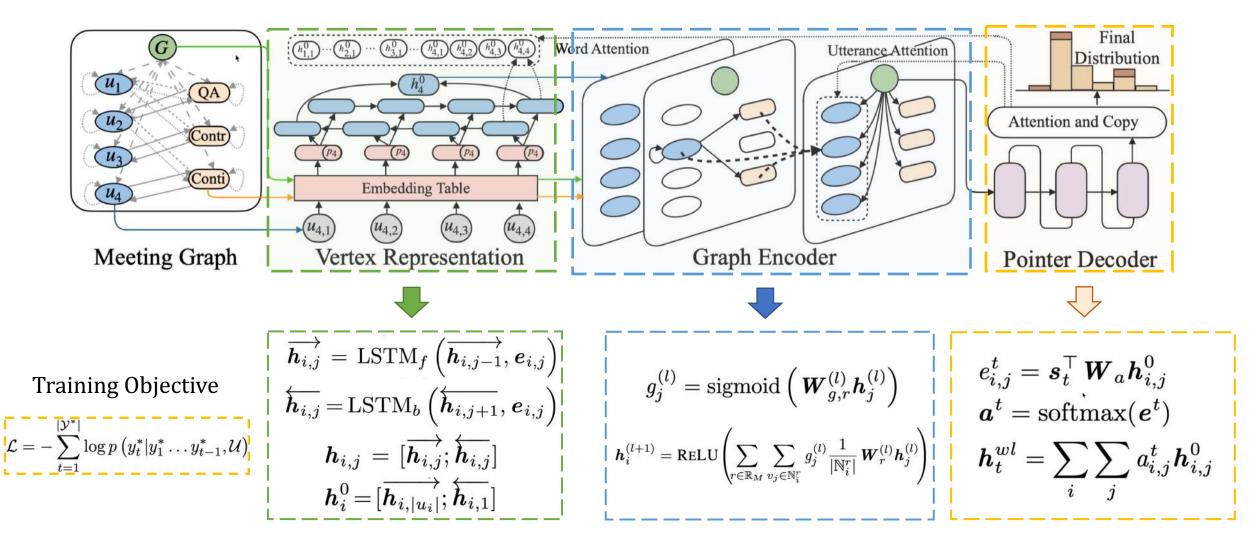
- SOTA dialogue discourse parser
- 16 discourse relations

Global edges and Self edges



## Graph2Seq Framework

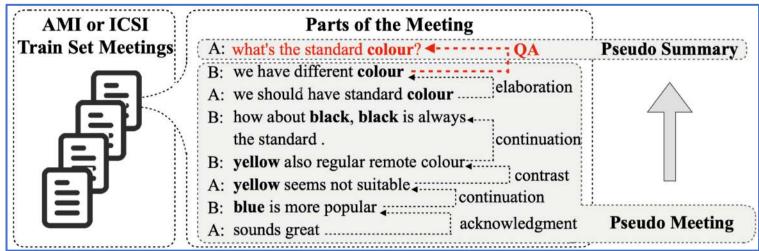




## Dialogue Discourse-Aware Data Augmentation



- Motivation
  - a question often sparks a discussion and contains salient terms or concepts expressed in the discussion.



11110	AMI	ICSI		AMI Pseudo Corpus	ICSI Pseudo Corpus
# Avg.Turns Avg.Tokens Avg.Sum	137 289 4,757 322	59 464 10,189 534	# of Original Da # of Pseudo Data Avg.Tokens	ta 97	53 1877 107.44

## **Experiments**



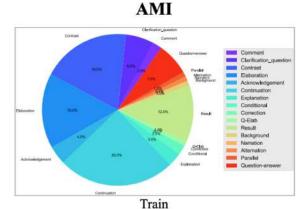
- Datasets:
  - AMI and ICSI

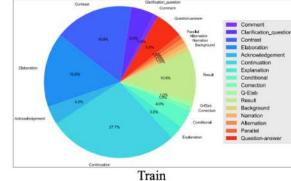
	AMI	ICSI		AMI Pseudo Corpus	ICSI Pseudo Corpus
#	137	59	<ul><li># of Original Data</li><li># of Pseudo Data</li><li>Avg.Tokens</li><li>Avg.Sum</li></ul>	97	53
Avg.Turns	289	464		1539	1877
Avg.Tokens	4,757	10,189		124.44	107.44
Avg.Sum	322	534		13.18	11.97

- Dialogue Discourse Parser
  - Deep Sequential
- Evaluation
  - ROUGE

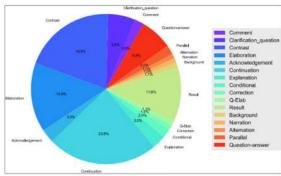
## **Relation Distribution Statistics**



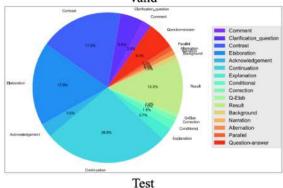


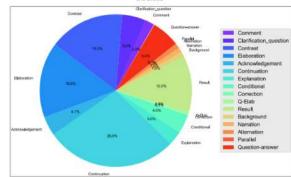


ICSI

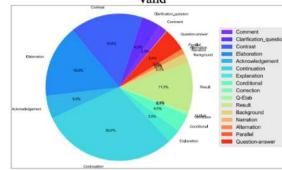


Valid





Valid



Test

## **Automatic Evaluation**



			Datasets					
				AMI			ICSI	
		Model	<b>R-1</b>	<b>R-2</b>	R-L	<b>R-1</b>	<b>R-2</b>	R-L
		TextRank [Mihalcea and Tarau, 2004]	35.19	6.13	15.70	30.72	4.69	12.97
	tractive	SummaRunner [Nallapati et al., 2017]	30.98	5.54	13.91	27.60	3.70	12.52
		UNS [Shang et al., 2018]	37.86	7.84	13.72	31.73	5.14	14.50
		Pointer-Generator [See et al., 2017]	42.60	14.01	22.62	35.89	6.92	15.67
<b>Ab</b>	stus stirrs	HRED [Serban et al., 2016]	49.75	18.36	23.90	39.15	7.86	16.25
ADS	stractive	Sentence-Gated [Goo and Chen, 2018]	49.29	19.31	24.82	39.37	9.57	17.17
		TopicSeg [Li et al., 2019]	51.53	12.23	25.47	3 <u>145</u> 1	_	-
Li	(i	HMNet [Zhu et al., 2020]	52.36	18.63	24.00	45.97	_10.14	18.54
		DDAMS	51.42	20.99	24.89	39.66	10.09	17.53
(	Ours	DDAMS + DDADA	53.15	22.32	25.67	40.41	11.02	19.18
		DDAMS + DDADA (w/o fine-tune)	28.35	4.67	14.92	25.94	4.18	13.92

## Human Evaluation



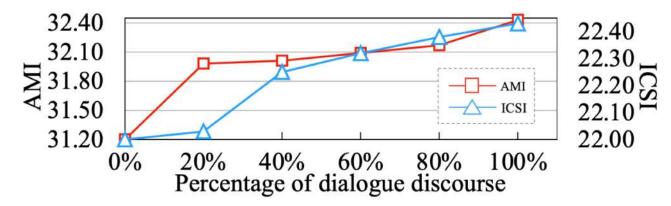
- DDAMS+DDADA achieves higher scores in both relevance and informativeness.
- Ground truth obtains the highest scores compare with generated summaries indicating the challenge of this task.

	Model	Relevance	Informativeness
	Ground-truth	4.60	4.56
П	Sentence-Gated	3.16	3.60
AMI	HMNet	3.60	3.72
A	DDAMS	3.80	3.76
	DDAMS +DDADA	3.84	3.88
	Ground-truth	4.76	4.48
Ц	Sentence-Gated	3.32	3.48
ICSI	HMNet	3.80	3.52
	DDAMS	3.76	3.28
	DDAMS +DDADA	3.84	3.60

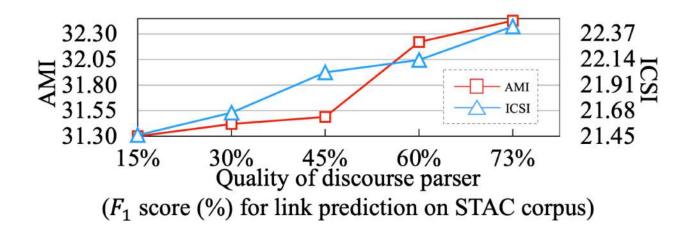




• Effect of the number of dialogue discourse.



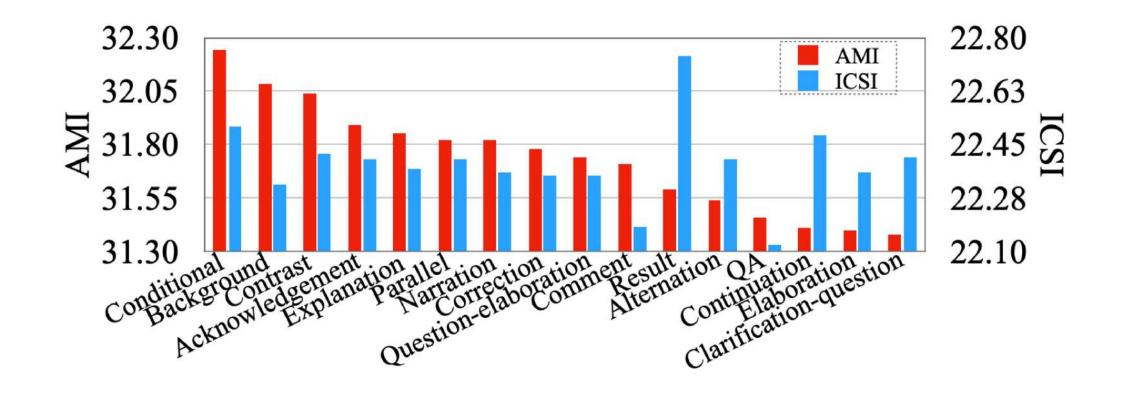
• Effect of the quality of dialogue discourse.







• Effect of the type of dialogue discourse.





- Effect of the type of dialogue discourse.
  - filter out *N* useless relations.

	Model	<b>R-1</b>	<b>R-2</b>	R-L
AMI	DDAMS	51.42	<b>20.99</b>	<b>24.89</b>
	filter-useless-3	51.28	19.68	23.84
	filter-useless-5	<b>51.44</b>	20.26	24.11
ICSI	DDAMS	39.66	<b>10.09</b>	<b>17.53</b>
	filter-useless-3	<b>39.71</b>	9.64	17.46
	filter-useless-5	39.21	9.52	17.33



- Effect of meeting graph
  - taking the type of vertices into consideration, our model DDAMS can get better results.

	Model	<b>R-1</b>	<b>R-2</b>	R-L
AMI	DDAMS	51.42	<b>20.99</b>	<b>24.89</b>
	DDAMS (w/ Levi graph)	<b>51.46</b>	20.75	24.31
ICSI	DDAMS	<b>39.66</b>	<b>10.09</b>	<b>17.53</b>
	DDAMS (w/ Levi graph)	39.20	9.54	17.48



• Effect of attention mechanisms.

	Model	<b>R-1</b>	<b>R-2</b>	R-L
AMI	DDAMS	<b>51.42</b>	<b>20.99</b>	24.89
	w/o utter-attn	51.22	20.57	<b>25.02</b>
	w/o word-attn	50.27	19.81	23.91
ICSI	DDAMS	<b>39.66</b>	<b>10.09</b>	<b>17.53</b>
	w/o utter-attn	39.59	9.90	17.24
	w/o word-attn	38.96	9.61	17.40



- Effect of pseudo-summarization data.
  - pretraining on pseudo-summarization data constructed based on RBDA still achieves a better result, which indicates the rationality of our pretraining strategy.

	Model	<b>R-1</b>	<b>R-2</b>	R-L
AMI	DDAMS	51.42	20.99	24.89
	+ RbDa	52.94	21.96	25.05
	+ DdaDA	<b>53.15</b>	<b>22.32</b>	<b>25.67</b>
ICSI	DDAMS	39.66	10.09	17.53
	+ RbDa	39.42	10.60	18.19
	+ DdaDA	<b>40.41</b>	<b>11.02</b>	<b>19.18</b>

# Case Study



• Utterance 1 and 3 are both related to two utterances, which make them the core nodes of our graph.

	Inform	U <sub>1</sub>	Marketing ExpertThe fashion trends are that people want sort of clothes and shoes and things with fruit and vegetables theme. $U_1$	
(a) Sentence	Access	<i>U</i> <sub>2</sub>	User If you start making the buttons fruit shaped, it might Interface : make it more complicated to use . Desired Desired to use . (b) DDAMS	
(a) -Gated Inform		U <sub>3</sub>	Manager : As we know how fickle the fashion markets are. $U_3$	
	Inform	<i>U</i> <sub>4</sub>	Project It just seems realistic that the remote control market isn't Manager 'the thing which takes in those kinds of fashion trends . $U_4$	
Ground-tru	-truth The Marketing Expert presented trends in the remote control market and the <b>fruit</b> and <b>vegetable</b> and spongy material trends in fashion.			
Pointer-Ge	Generator They discussed the possibility of a fruit or fruit and fruit.			
Sentence-O	entence-Gated The need to incorporate a <b>fruit</b> theme into the design of the remote.			
DDAMS		The	buttons will be included in a <b>fruit</b> and <b>vegetable</b> theme into the shape of the remote control.	

# Conclusion



- We make the first attempt to successfully explore dialogue discourse to model the utterances interactions for meeting summarization.
- We devise a dialogue discourse-aware data augmentation strategy to alleviate the data insufficiency problem.
- Extensive experiments show that our model achieves SOTA performance.

